

The Medicine Tap – Booking Form & Our Terms

The Medicine Tap Group Bookings Terms and conditions

Reservations

All Christmas reservations require a deposit per person to confirm reservation. £5 deposit per person must be taken at time of booking. Bookings are only confirmed upon receipt of contact details, table size and full deposit payment. All changes to the booking must be made by email to info@themedicinetap.co.uk

Deposits and payments

Deposits are non-refundable but in the event of a decrease in numbers, excess can be redeemed against the final bill provided that the change is communicated more than 48 hours prior to arrival. Per person deposits cannot be redeemed if cancellation is communicated within 48 hours of the reservation. Full reservation balance must be paid on departure. We cannot invoice you after the reservation. We cannot offer 'split bills' for your table, one bill will be presented at the end of your meal.

Menus

Our Festive menu is available from Friday 30th November until Friday 24th December. Menus are not interchangeable. It is one menu type to be selected per reservation, no mixing of menus permitted. You are welcome to order additional side orders and a menu will be presented to you on the day. Our Festive menu is available every day from 12pm. Tables of 8 or more must provide a food pre-order.

Wine Packages

We are happy to offer you a wine package. Please speak to us to discuss further. This must be arranged 10 days in advance of your reservation.

Other Information

A discretionary service charge of 10% will be added to all tables with 6 or more guests. Table requests are not guaranteed; large bookings may be split over multiple tables wherein food will be served to each table in turn. Your table is available for 2 hours from the time of your reservation. Please make sure your party arrives promptly as we will require your full party to depart 2 hours after the time of your reservation to allow for the next restaurant sitting. Service of the full menu may be affected if your party is late. Discounts are not valid on Christmas reservations.

Management reserve the right to refuse admission to those behaving in what we believe is an unreasonable manner.

What we need from you! Your party's food pre-order at least 10 days before your visit. You must notify us of any dietary requirements and allergies on your pre-order form. Final dining numbers are required on payment of deposit. Requests for additional guests after this point will be subject to availability and cannot be guaranteed.

Thank you for reading our terms and conditions. Please note that payment of your Christmas deposit is regarded as your acceptance of our terms and conditions, should you have any discrepancies then please contact us to discuss.